



NEXT Adverse Events Management

Drive efficient, meaningful outcomes in Pharmacovigilance

By connecting call center services, patient support programs, medical information, adverse events and product complaints, we keep patients at the forefront, ensuring that an adverse event is understood as part of the patient experience.

Indegene manages PV services for biopharma customers with automation of case intake and processing as an integral part of the engagement.



Safety organizations face unique challenges

- **Ever-growing volumes**
of AE reportable data from various sources
- **Manual processes**
in data intake, processing, QA, and medical review
- **Higher cost of operations**
due to maximum efforts on ICSR identification and volume fluctuation

We combine deep industry experience and fit-for-purpose technology

- **Single user-friendly platform**
for E2E case processing, medical review, and E2B submission
- **Automation of tasks**
including case intake, medical encoding, and translation
- **PV workflow management**
to streamline content, business rules, and decisions

Here's how we can help you

Bold Vision

build capabilities, culture

Accelerate

and scale up outcomes

Personalize

experience

Future Ready
Healthcare

Healthcare expertise,
content and conversations

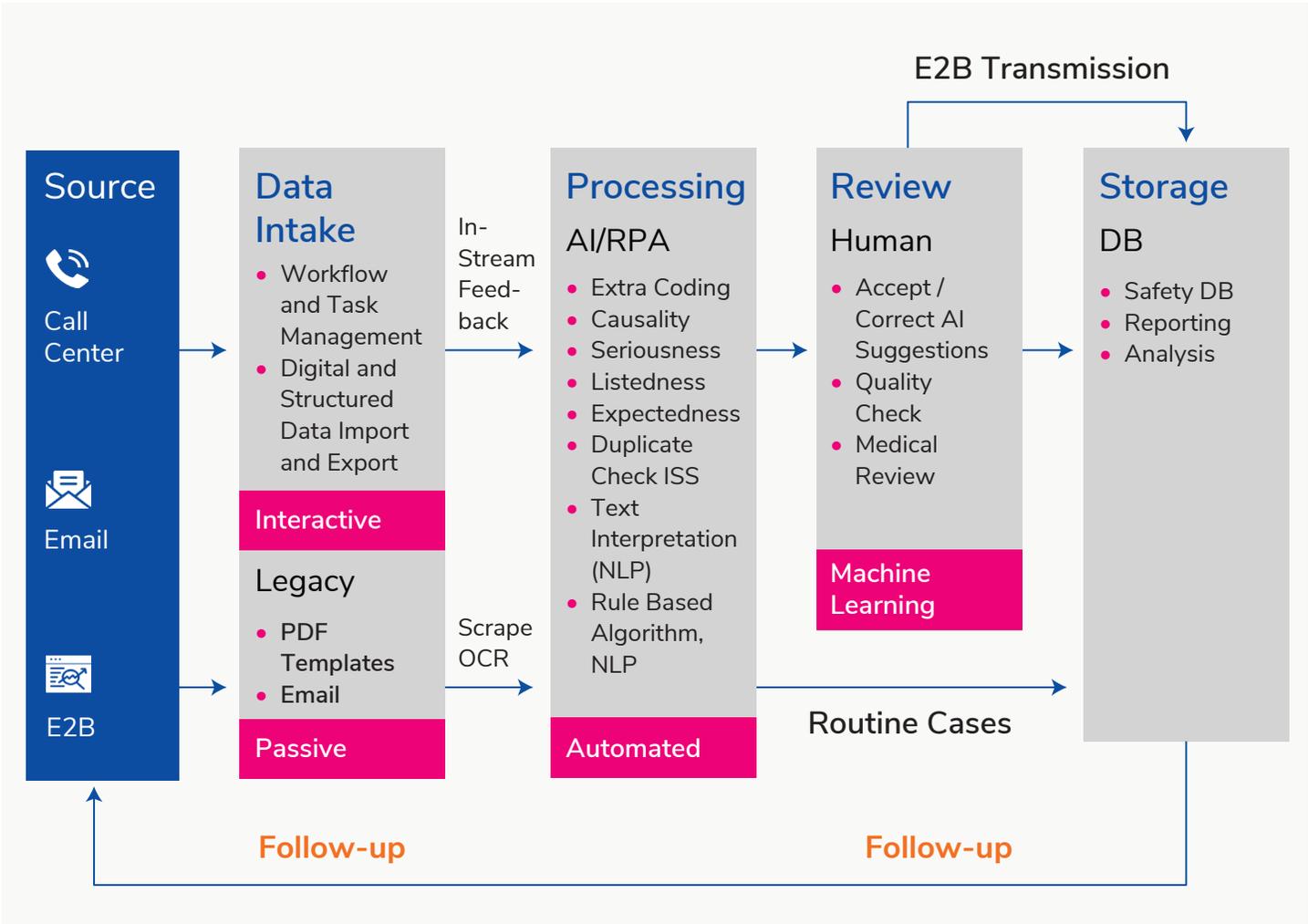
EXT

Fit-for-purpose
technology

Indegene

Agile operations
and culture

Here's how NEXT Adverse Events Management works



Here's how its different

- **Domain and experience**
Deep Industry experience coupled with agile and scalable operating model
- **Compliance driven by automation**
Reduction in cost of managing compliance and quality by 20%
- **Acceleration of safety reporting**
One-touch submission for 50% of standard case types

NEXT™ Adverse Events Management

Using NEXT Adverse Events Management, AE/PQC/MI agents are able to leverage AI-enabled voice-to-text conversion, intelligent call flow assistance with automated data capture, and review processes to enable a quicker, accurate, and noise-free case intake. In case processing, the tool reduces manual effort by auto populating data fields from various structured and unstructured sources, followed by duplicate checks, accurate triaging and validation.

In addition, our multidisciplinary talent pool of PV has extensive knowledge of various therapy areas and regulatory requirements to perform medical reviews and safety assessments.

Here are just a few outcomes we delivered

98.2%

Compliance to regulatory

>98.6%

Quality reports

>99.1%

Accuracy in data

~35%

Savings in cost

~50%

Reduction in process time

~85%

Right first time

We celebrate entrepreneurship to customize solutions



\$2 billion
Revenue under
management



1.75 million
Medical and
commercial assets



750
Global healthcare
brands' trust

About Indegene

We are a technology-led healthcare solutions provider. We combine deep industry expertise with fit-for-purpose technology in an agile and scalable operating model. Many of the leading global healthcare organizations rely on us to deliver effective and efficient clinical, medical, and commercial outcomes every day. From strategy to execution, we enable healthcare organizations be future ready.

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